Greg Lehey PO Box 460 Echunga SA 5153 Australia 24 November 2004

Telecommunications Industry Ombudsman Fax +61-1800-630614

Fraudulent recruiting practices at AAPT

Dear Sirs,

On 28 August 2004 a company recruiting for AAPT signed me up for AAPT's services under fraudulent circumstances: the service offered verbally on the telephone was not the service with which I was supplied. As a result, I have been involved in a large amount of work reinstating my telephone services.

The details have been stated in the attached fax of 8 October 2004, which I sent to AAPT As of today, I have confirmation that the fax was received, but AAPT have given me no official response whatsoever beyond a threatening letter (attached) stating that I had not contacted them. I have contacted them by phone on several occasions, but have not been able to get any official response. I cannot see any purpose in continuing with this avenue and ask you to intervene. I am available at the above address or at 08 8388 8286. I have sent a copy of this letter and the attachments to AAPT.

Regards

Greg Lehey