

Greg Lehey  
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Australia  
23 December 2005

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**“Wizard” number F5N63L  
Rental Agreement IT00886991009**

Dear Sirs,

Please find attached a letter which I faxed to three different fax numbers yesterday, as directed by various of your staff. You will note that I have asked for an immediate confirmation of receipt. Based on my previous experience of your unbelievable incompetence, which I believe verges on the criminal—although you have deducted sums from my credit card which have not been agreed to, and despite my vehement complaints, I have not received any communication whatsoever from you in regard to this matter—I am not surprised that you have not complied with my request. In view of this further demonstration of your incompetence or bad faith, I am resending this letter in paper form with registered mail and proof of delivery in order to confirm my position in what I now consider to be inevitable legal proceedings against you. Please:

1. Read the attached letter carefully.
2. Respond to the requests on the second page.

You may contact me by phone on 08 8388 8286 if you have any questions. Please do not contact me until you have read and understood my letter.

Regards

Greg Lehey